



**Te Puna Aonui**  
Responding, healing, strengthening

## Te Puna Aonui E-Update

### **MATARIKI EDITION**

13 July 2023

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#### Introduction from Hon Marama Davidson

Kia ora koutou

Welcome to the July – and Matariki – edition of the e-Update from Te Puna Aonui, the Joint Venture for the Elimination of Family Violence and Sexual Violence, and what an update it is! There is so much to share, showing the effort across government and in communities that is going into implementing Te Aorerekura – the National Strategy to Eliminate Family Violence and Sexual Violence.

The last few weeks have seen the second Annual Te Aorerekura Hui, a Select Committee appearance in Parliament (called the Estimates hearing), the delivery of

the second Performance Audit by the Office of the Auditor-General, and a Pacific Providers' Fono.

Also, on 1 July we farewelled the departing chair of Te Puna Aonui, Public Service Commissioner Peter Hughes, and welcomed the new chair, Justice Secretary Andrew Kibblewhite, who will lead Te Puna Aonui through the next part of its journey.

I said after last year's inaugural Te Aorerekura Hui that I felt really inspired by the energy of the event and everybody's participation. Well, lightning struck twice, because this year's event on 14 June, at Sky Stadium in Whanganui-a-Tara (Wellington), and online, was amazing. I was there from the first moment to the last and greatly appreciated hearing the kōrero, feeling the energy, and seeing the commitment to making Aotearoa a safer place, free from family violence and sexual violence.

Being at the Hui gave me a chance to recharge and reflect, especially with the three community panel sessions. It was great hearing all the different community perspectives – connecting our thoughts on the progress to date, our remaining challenges, and our goals. In a nutshell, we were listening and learning together, which is fundamental to the success of the Strategy and is an important part of what it means to work together across agencies, organisations and communities.



We had barely drawn breath after the Hui, before I was before the Justice Select Committee in Parliament for our Estimates hearing. These hearings are an important part of the democratic process, providing an opportunity for Members of Parliament to ask questions about how the work of Te Puna Aonui is progressing and the difference that Te Aorerekura is starting to make.

Then, we received the second Performance Audit on Te Puna Aonui, written by the Office of the Auditor-General. In reports like this, there is always a mix of what agencies are doing well and what they could do better. This audit took place at a

time when we have a new Strategy, when Te Puna Aonui has just been established as an Interdepartmental Executive Board, following COVID-19, and as we are working to lay the foundations for significant change. I encourage everyone to read the report and get a sense of the opportunities for improvement, while also acknowledging we are still in the early days of a new approach to addressing the complex social issues of family violence and sexual violence. We are seeking continuous improvement and that's exactly what we're going to focus on.

Finally, check out the story below about the Pacific Providers' Fono. That event was organised by providers and supported by Te Puna Aonui to support learning about workforce capability and wellbeing, examples of community leadership, and some of the cultural frameworks for addressing family violence and sexual violence.

In closing, I want to again thank and farewell the outgoing chair of the Joint Venture Board, Peter Hughes, and welcome the new chair – Andrew Kibblewhite. I've worked closely with both these fine, talented and committed public servants. Thank you for everything, Peter. Kia pai tō haere. I look forward to working further with you, Andrew, as we finalise the second Action Plan and maximise momentum to implement Te Aorerekura and make the difference that families and communities require of us all.

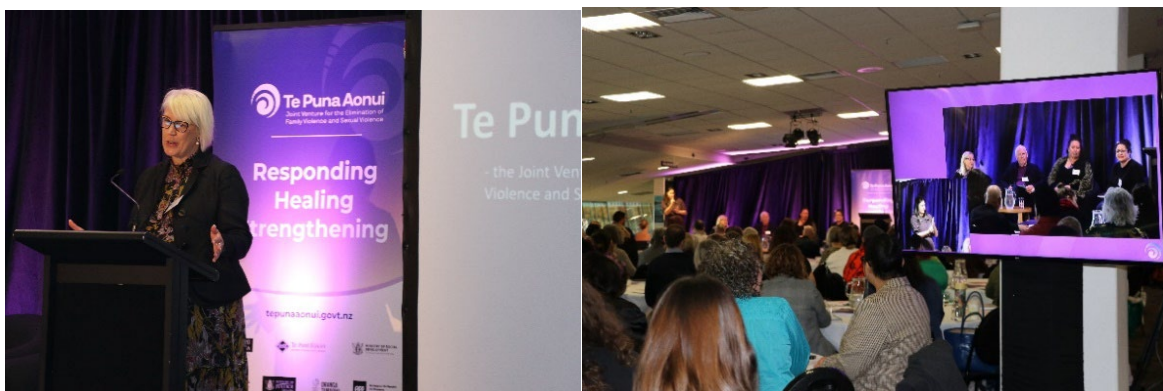
And to you all, I say – read and be inspired; be strengthened.

E tio te tūi, e ketekete te kākā, e korihi te kokako / It takes many instruments to make a symphony.

**Hon Marama Davidson**  
**Minister for the Prevention of Family and Sexual Violence**  
**Minita mō te Ārai i te Whakarekerekere Whānau me te Koeretanga**

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## Second Annual Te Aorerekura Hui inspires and challenges





*People and panels from an amazing day*

Te Aorerekura Hui 2023 – what an invigorating, inspiring and challenging event!

We have received so much positive feedback for an event that appears to have collectively filled a lot of people's cups, but also laid out the challenges we face and the mahi that needs to be done.

The feedback on the day was very much about people seeing a sector coming together, more cohesive than before, and owning the change, but with a strong tone of let's keep it going, and let's really deliver on the challenges before us.





# Te Puna Aonui

Responding, healing, strengthening

## ***Were you at the Hui in person or online? We welcome your feedback!***

If you were there, online or in person, thank you so much for your participation in the Annual Te Aorerekura Hui 2023. We previously sent an email to all Hui participants with a survey. However, if you have more thoughts, or missed the deadline, please send them to the following email address – [TeAorerekuraHui@tepunaaonui.govt.nz](mailto:TeAorerekuraHui@tepunaaonui.govt.nz)

We greatly valued the opportunity to bring together government, tangata whenua, specialists and communities to learn about the progress to implement Te Aorerekura, in our second Annual Hui.

It involved 230 people in person and more than 200 online. Thanks to our wonderful MCs – Charles Laumatia and Ninakaye Taane-Tinorau – for their very able management of the day, and to everyone who helped make the day such a success.

We also want to thank all the community representatives who contributed their expertise to panels. They were:

### ***Community Panel 1 – Healing***

Kyla Rayner – Wellington Rape Crisis  
Tony Chamberlain – Tautoko Tāne  
Maggy Tai-Rakena – START Healing  
Kim Eriksen- Downes – Te Hapori Ora

### ***Community Panel 2 – Strengthening***

Silvana Erenchun Perez – Shama  
Rachel Enosa – The Cause Collective  
Imogen Stone – Dear Em  
Ada Greig – Gender Minorities Aotearoa

### ***Community Panel 3 – Responding***

Lisa Smith – Manaaki Ropū  
Stewart Eadie – DOVE Hawkes Bay  
Danielle Oakes – Te Ahi Kaa  
Toni Burgess – Safeguarding Adults

We also want to thank Noel Woods and the team at the Office of Children's Commissioner for bringing mokopuna voices to the Hui; Poata Watene and Tā Mark Solomon for sharing about their work; Ministers Marama Davidson and Jan Tinetti for participating; and the Te Puna Aonui Chief Executives who shared their insights.

The variety of voices heard throughout the day enabled rich kōrero about progress to implement Te Aorerekura, the challenges, and people's hopes for the future. Te Puna Aonui Business Unit is analysing all the input received at the Hui and will

report back to you through a Hui report and other content in the next couple of months.

### ***Questions for government***

During the Hui, people seemed to enjoy using SLIDO to make comments, ask questions of panellists, and ask questions of government. We have identified the questions asked of government and we are working through them to provide answers. We'll put that information online when it's available and share links so that you can see it.

### ***Progress on the first Action Plan***

Ahead of the Hui, we published a [dashboard that provides an overview of progress](#) to deliver the first Te Aorerekura Action Plan. You can also view [videos from government agencies](#), describing the work they're doing.

### ***Hui videos***

If you weren't there and want to see some of the key Hui moments, or if you were and want to revisit them, you can view the Hui videos here:

[Opening whakatau and Chief Executive Emma Powell](#)

[Minister Marama Davidson's speech](#)

[Panel 1: Healing](#)

[Children's Voices: Office of the Children's Commissioner](#)

[Panel 2: Strengthening](#)

[Tā Mark Solomon and Poata Watene's speeches](#)

[Panel 3: Responding](#)

[Cross-government Ministerial panel](#)

[Secretary of Justice Andrew Kibblewhite closing remarks and whakatau](#)

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## **Organising the Business Unit that enables Te Puna Aonui**

Last year, the Joint Venture for the Elimination of Family Violence and Sexual Violence became Te Puna Aonui. Te Puna Aonui includes ten core agencies and four associate agencies, working together to align government strategy, policy and investment to eliminate family violence and sexual violence, supported by a small Business Unit.

We became Te Puna Aonui as part of our new status under the Public Service Act – we are now an Interdepartmental Executive Board. This recognises the complexity of family violence and sexual violence and the need for government agencies to work better together to deliver an effective system.

We are currently reorganising the Business Unit that forms the backbone of Te Puna Aonui, and we want to share a little about our new structure with you.

Te Puna Aonui Business Unit is a pivotal link with Ministers, the Board of Chief Executives and with government agencies. Our Operating Model outlines the key shifts and areas where we will put our efforts over the next five years so we can deliver Te Aorerekura and the goal of eliminating family violence and sexual violence in Aotearoa.

To support the Operating Model, a new organisational structure is being implemented to ensure we have the leadership, expertise, and capability to deliver.

The new structure introduces four new groups reporting into Chief Executive, Emma Powell. Each group will be led by a Director, responsible for championing key strategies and initiatives.

Our new groups include:

- **Organisational Effectiveness** – to enable Te Puna Aonui to be a high performing, high functioning unit through the delivery of fit for purpose systems and support.
- **Enabling Transformation** – to lead and enable Te Aorerekura at the local, regional, and national levels, ensuring the development of a self-sustaining system, that is whānau centred and iwi and community led.
- **System Stewardship** - the strategic thinker for the system, this team will lead the future direction and iterations of Te Aorerekura, along with policy development and advice.
- **Māori Equity and Outcomes** – to lead our strategic relationships with tangata whenua and the provision of expert advice and support to ensure our mahi creates meaningful impact.

Our new structure went live on 1 July, and we are now recruiting the new Directors to lead each group. We look forward to updating you on these appointments in due course.

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### **Andrew Kibblewhite new chair of Te Puna Aonui**

On 1 July, there was an important change in the leadership of Te Puna Aonui.

We farewelled the outgoing chair of the Joint Venture Board, Peter Hughes, who has made such a major contribution, and we welcomed the new chair and Justice Secretary Andrew Kibblewhite – who will continue the journey of governing Te Puna Aonui and the implementation of Te Aorerekura.

Andrew described the role as chair as “... one of the most challenging and rewarding things I do in my job”.



*Andrew (second from left) at the Hui in June, with (from left) Puawai Rudman, Quack Pirihi, Whetu Horo, Nesil Satani, Lisa Smith and Charlotte Moore*

Andrew also attended the Annual Hui last month: “It was an amazing day, hearing from the community, from Māori leaders, from Ministers and a few government agency CEs. I found myself in so many excellent but challenging conversations...

“There was a powerful sense of community strength in the room and much kōrero about how that strength can be better enabled to help prevent family and sexual violence.

“All in all, a day both inspiring and challenging.”

### **Inaugural National Fono for Pacific practitioners**

Over 250 people attended the inaugural National Fono for Pacific practitioners working in the areas of family violence and/or sexual violence in Tāmaki Makaurau Auckland, on 6/ 7 July.

Initially, expectations were for a gathering of around half that size, but organiser and Te Puna Aonui Chief Advisor, Pacific, Liz Tanielu said it just kept growing over the



two days, showing Pacific communities' absolute thirst for “more support, more knowledge and more engagement”.



*A full day of Fono proceedings in Auckland last week*

The Fono was an important occasion that saw Pacific leaders from far and wide connect for the first time or in other cases, reconnect with people they hadn't seen in a long time to build and strengthen their knowledge and understanding of Te Aorerekura and their role in its design, implementation and review.

“We (Te Puna Aonui) are here to blow the wind in the sails of others to achieve fabulous outcomes, so for us it is about working out what role we play and working out how we do that. We also need to ensure the Government gets its role right,” said Chief Executive of Te Puna Aonui, Emma Powell.

The Fono was organised by, and for, practitioners. The next steps will include strengthening regional connectivity. The monthly online forum for practitioners will continue on the third Thursday of each month.

For more information, contact [relationships@tepunaaonui.govt.nz](mailto:relationships@tepunaaonui.govt.nz)



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## Healing from violation trauma – reclaiming wisdom from across the motu

The independent tangata whenua rōpū, Te Pūkotahitanga monitors how Te Aorerekura is delivered and is mandated to provide independent advice to the Minister, especially the strategies and policies that impact iwi, hapū, and hapori Māori.

One strength of the collective of experts in Te Pūkotahitanga is access to a knowledge bank of mātauranga Māori specific to the rohe members come from.

This year, chair Dr Maria Baker, with a mandate agreed by the rōpū, has set out to reclaim restorative wisdom around violation and kōrero through initiating regional wānanga across the motu.

Read more about it in the [attached article](#).

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## National Trainers and others already building capability

Te Puna Aonui now has four Family Violence National Trainers and, from this month, two Sexual Violence National Trainers. Their roles are to build workforce capability, supporting Shift 3 of Te Aorerekura: *Towards skilled, culturally competent, and sustainable workforces*.

The Family Violence National Trainers are helping organisations to implement the family violence [workforce and organisational capability frameworks](#), which were launched in May 2022 by Minister Davidson. The frameworks are the first step in building workforce capability so that all people receive safe, effective, consistent and culturally appropriate responses to family violence. They are the [Specialist Family Violence Organisational Standards](#) (SOS) and [Family Violence Entry to Expert Capability Framework](#) (E2E).

The Family Violence National Trainers have been meeting family violence specialists and others from both government and community organisations. They have trained some kaimahi and shared the value of Te Aorerekura and the frameworks. They have been facilitating discussions among managers, team leaders and staff, about what it means for specialist and generalist workforces to implement the frameworks (Actions 10 and 11 of Te Aorerekura Action Plan).

Through this work, the Family Violence National Trainers have been delighted to meet with many of you. As at the end of June, they have worked with 412 community and 88 government workers, and their work is gathering momentum.

If you would like your organisation to be an ‘early adopter’ for embedding the capabilities set out in the SOS and E2E, contributing to how we test and learn, or to be a ‘champion’ for them within your community, please contact [jvworkforce@tepunaaonui.govt.nz](mailto:jvworkforce@tepunaaonui.govt.nz)

## **OAG Performance Audit on Te Puna Aonui**

As Minister Davidson said in her introduction above, the Office of the Auditor-General tabled its Performance Audit of Te Puna Aonui in Parliament on 27 June.

The report reviews progress during the first 18 months of implementing Te Aorerekura and in the five years since the Joint Venture was established. We are in a strong position to lead the change for an Aotearoa free from violence. Government is learning to work differently, and this latest report from the Auditor-General will add impetus to our efforts.

It acknowledges the hard work going on to build trust and improve the ways all parties are working, and the complexity of the issues and the need for all Te Puna Aonui agencies to develop new ways of working together, to realise the potential of Te Aorerekura.

Since launching Te Aorerekura in December 2021, we have been laying the foundations to deliver the Strategy and establishing the Interdepartmental Executive Board, with good progress made across the first Action Plan.

The Auditor-General's report reflects what we are hearing on the ground: that people are eager for progress, they want government agencies to work better with them, to hear their voices, and to realise the potential of Te Aorerekura.

We welcome the recommendations to improve the way government is learning and building connections between national and local initiatives. This is the focus of current work to develop our learning and monitoring system, with communities at the centre.

We will keep working to develop safe ways for people affected by violence to be involved in our work.

You can find the full report and its recommendations at [Meeting the needs of people affected by family violence and sexual violence — Office of the Auditor-General New Zealand \(oag.parliament.nz\)](https://oag.parliament.nz/Meeting-the-needs-of-people-affected-by-family-violence-and-sexual-violence)

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## **Estimates hearing a key accountability tool**

The Justice Select Committee conducted its Estimates hearing of Te Puna Aonui on 22 June. Minister Davidson met with the Committee to answer their questions.

Estimates hearings are a fundamental part of our democracy, where government organisations are put through a process of financial scrutiny, with the Minister answerable to Parliament for use of Crown funds.

The Committee asked a range of questions, including how we know we are having impact (with a particular interest in the Outcomes and Measurement Framework), how we are investing in primary prevention, how we are meeting the unique needs of Māori and addressing the disproportionate impact on Māori, how we enable Māori leadership, links to Whānau Ora, the role of Te Pūkotahitanga, how we are supporting workforces, how we are rolling out Integrated Community-led Responses (ICR), and how we lift the voices of community in this work.

Budget 2023 was about building on strong foundations and looking to fill critical service gaps. The Committee reinforced the importance investment over the next 25 years and building off this platform.

You can find the full hearing on the Justice Committees Facebook page at <https://www.facebook.com/JUSCNZ/videos/655321839968171>

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### **Latest NZ Crime and Victims Survey released**

On 28 June, the latest edition of the New Zealand Crime and Victims Survey (NZCVS) was released by the Ministry of Justice.

The survey is a key evidence base for the work we do in the family violence and sexual violence sector.

Here are some of the critical facts and figures family violence and sexual violence findings from *Annual Cycle 5*:

- 1.1 million adults (27%) reported being the victim of at least one act of sexual assault in their lifetime
- 1.3 million adults (33%) reported they had experienced at least one act of sexual assault or intimate partner violence in their lifetime.
- Women were more likely to have experienced intimate partner violence than men (24% versus 10%) and sexual assault (36% versus 13%) in their lifetimes.
- Around 12% of adults reported that in the previous 12 months they had experienced at least one of the acts of controlling behaviour
- There was a slight decrease in sexual assault experienced in the past year from 2021/22 to 2020/21 (2% experiencing sexual assault, down from 2.1%)

You can find the report at: [justice.govt.nz/assets/Documents/Publications/Cycle-5-key-findings-report-v3.0-FIN.pdf](https://justice.govt.nz/assets/Documents/Publications/Cycle-5-key-findings-report-v3.0-FIN.pdf)



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## Help shape the future of ACC's sensitive claims contract

ACC is evolving and strengthening the way they support survivors of sexual abuse and assault through the Integrated Service for Sensitive Claims (ISSC).

At the heart of this mahi is a process of ongoing engagement with key stakeholder groups to identify challenges and opportunities to improve outcomes for survivors of sexual violence and to seek input on potential changes to the ISSC. Over the past year, the team have been hosting conversations every quarter to listen and work collaboratively with ISSC suppliers and providers, and organisations interested in working with ACC in the future. The next Quarterly Conversation is on 28 July.

Last month, the team held 26 face-to-face and online engagement sessions across the motu to hear feedback on early-design thinking for the potential new ISSC service. During the Quarterly Conversation in July, ACC will share insights on what was learnt and discuss next steps.

You'll also have an opportunity to participate in breakout group discussions. Four breakout groups will be offered:

### **Group 1: Development of New Service Objectives and KPIs for the ISSC contract**

Join a conversation service objectives and key performance indicators (KPIs) for the new ISSC contract to go live on 1 December 2024. ACC want to hear from you on these areas and will share some ideas being considered for the new ISSC contract that will go live on 1 December 2024. This breakout group is ideally suited for ISSC suppliers.

### **Group 2: New Front Door for Survivors**

Whakarongorau Aotearoa will lead a discussion about the development of a new 'front door,' a single point of access for sexual abuse survivors to access ACC help and support, including a supported pathway to access ISSC, a way to monitor the capacity across the ISSC contracted suppliers and providers, and a solution to manage and monitor either a national or regional waitlist/s.

### **Group 3: The use of Territorial Authorities and Provider Travel**

Join a conversation about the use of territorial authority boundaries, how provider travel is managed and how telehealth is enabled under the ISSC contract. ACC want to hear from you on these areas and will share some ideas being considered for the new ISSC contract that will go live on 1 December 2024.

### **Group 4: Information Session on Rongoā Māori**

Learn about how ACC is giving better access to rongoā Māori (traditional Māori healing). Come and find out how ACC register's practitioners, how ACC pays for rongoā Māori services and how clients can access these services. ACC would like to

hear from you about your experience with rongoā and accessing this for your clients.

The Quarterly Conversation will be held online on 28 July from 11.30am-1.30pm. This session is for ISSC suppliers and providers, and organisations interested in working with ACC in the future. [Register now to attend the Quarterly Conversation.](#)

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## About Te Puna Aonui

[Te Puna Aonui](#) brings 10 government agencies together to align whole-of-government strategy, policy and investment to eliminate family violence and sexual violence.

\*Te Puna Aonui includes:

- [Ara Poutama Department of Corrections](#)
- [Te Tāhuhu o te Mātauranga Ministry of Education](#)
- [Manatū Hauora Ministry of Health](#)
- [Te Tāhū or te Ture Ministry of Justice](#)
- [Te Manatū Whakahiato Ora Ministry of Social Development](#)
- [Ngā Pirihimana o Aotearoa New Zealand Police](#)
- [Oranga Tamariki Ministry for Children](#)
- [Te Kawa Mataaho Public Service Commission](#)
- [Te Puni Kokiri Ministry of Māori Development](#)
- [Te Kaporeihana Āwhina Hunga Whare ACC](#)

[Te Tari O Te Pirimia Me Te Komiti Matau](#) (Department of Prime Minister and Cabinet), [Manatū Wāhine](#) (Ministry for Women), [Te Manatū mō Ngā Iwi o Te Moana-nui-a-Kiwa](#) (Ministry of Pacific Peoples) and [Te Tari Mātāwaka](#) (the Ministry for Ethnic Communities) are associate agencies of Te Puna Aonui.

Te Puna Aonui reports to the Minister for Family Violence and Sexual Violence, Hon Marama Davidson. Visit our website [tepunaaonui.govt.nz](http://tepunaaonui.govt.nz) or contact us: [contact@tepunaaonui.govt.nz](mailto:contact@tepunaaonui.govt.nz).

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