



Te Puna Aonui
Responding, healing, strengthening

Te Puna Aonui Pānui

29 February 2024

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Introduction from Hon Karen Chhour, Minister for the Prevention of Family and Sexual Violence



Kia ora koutou,

Welcome to the first Te Puna Aonui Pānui of 2024. Since the election in October, I have been busy setting up my office, receiving briefings from Te Puna Aonui officials, and starting to establish important connections with key stakeholders.

In meetings with the experts and frontline workers I have visited so far, I have been struck by the deep commitment to this work and the extensive knowledge these workers hold. I have visited Oranga Tamariki sites and sector representatives in Hastings, Christchurch, Northland, Palmerston North, Auckland, and Wellington to name a few – and met with

organisations such as DOVE Hawkes Bay, START Healing, Te Puna Oranga, Le Va, Whiria Te Muka, Waitomo Papakainga, Enabling Good Lives, SASH, and MVIP.



From left: Sandz Peipi (Chief Advisor, Te Puna Aonui), Charmaine Norton, Maggy Tai Rākena, Hon Karen Chhour, Catherine Gallagher, and Tania Daly from START Healing.

It's been great putting faces to the names of people I know I'll be working with in the years to come, and learning more about the services and approaches people are taking in their work with families, whānau and communities. I have been working closely with Te Puna Aonui Business Unit to maximise the benefit of these visits and have found they have deepened my understanding of the current state of the system, in a meaningful way.

In addition to these visits, I am building my relationships with officials and with other Ministers. Officials have provided me with opportunities for deep dives into the work that is happening to implement Te Aorerekura and deliver new ways of working. I feel like the work we've done so far is laying the foundations for our collective efforts over the next 3 years.

I'd like to say a big thank you to all the people who have been reaching out to me to offer the opportunity to meet them, or to provide briefings to me as the incoming minister. This information is all valuable to me and my office as we shape up our work programme for this Parliamentary term.

As I said in a recent [op ed in The Post](#), "I am here to do a job. My past helps guide me to create a better future for other New Zealanders. I'm determined to shut out all of the noise and get that job done."

In this Pānui, you can read about improvements to resources for victims, messaging from the Police about accessing help, a Workforce Survey to assess the experience of frontline



workers – alongside other great information. I look forward to bringing you more updates as our work progresses and we focus on actions that will help those in need of support and improve the system for generations to come.

Thanks,

Hon Karen Chhour

Minister for Prevention of Family and Sexual Violence

Sexual Safety for Takatāpui and Rainbow Children



[Hohou te Rongo Kahukura](#) have worked with Diversity Counselling NZ and a diverse team of community mobilisers to work out how to demystify and whakanoa conversations around child safety from sexual abuse.

[Kōrero mai | Talk to me](#) is a new, free online portal for parents - focused on the tricky conversations about sexuality, gender and safety that will keep Takatāpui and Rainbow children safe from child sexual abuse.

As parent Kirsten describes in [this video](#), it's hard for children to talk about their sexuality and gender to parents, and we need to make that easy. Another parent, Raukawa, [describes in a video](#) that having a Takatāpui child has created ripple effects in her wider whānau, all of which can be mobilised to increase child safety. Having a secret that you hide from your family makes children more likely to be targeted for child sexual abuse.

[Kōrero mai | Talk to me](#) is based on talking to hundreds of parents and caregivers about what they needed, to keep their children safe.

Parents and caregivers were really keen to talk. As one mobiliser said:

“What I’ve learnt is that people are just really willing and want to engage in these conversations. They’re not sure how, or what that’s going to look like, but they... no-one has



said no! And I guess I'm surprised by that. What does that mean for me as a grandmother?"

[Kōrero mai | Talk to me](#) includes easy to understand information about perpetration and grooming, introduces five basic parenting conversational tools to use to explore tricky topics and provides tip sheets and links to further information for those who want to explore more. There are dozens of short videos of parents and caregivers throughout.

ACC Updates – ISSC Contract, Waharoa Design Working Group, Whakamātūtū

ACC launches webinar series about new sensitive claims contract

In March, ACC is launching a webinar series for suppliers and providers interested in tendering for the new Integrated Services for Sensitive Claims (ISSC) contract or being a named provider under a contract. The ISSC provides support services for survivors of sexual violence.

The webinars are designed to help participants learn more about the new ISSC contract and what's required to apply for the new contract. The new contract will go to market on 2 April 2024.

To learn more about the webinar offerings and register: [New webinar series about new ISSC contract](#)

For key dates and other helpful information about the procurement process, you can subscribe to the advanced notice on GETS about the ISSC contract tender.

To subscribe to the advanced notice on GETS: [GETS | Accident Compensation Corporation - Advance Notice for Integrated Services for Sensitive Claims \(ISSC\) 2024 tender](#)

Help design a new entry way into the sexual violence response system

Whakarongorau Aotearoa New Zealand Telehealth Services have partnered with ACC to lead the design of a more effective entryway (waharoa) to the government's sexual violence response system.

Whakarongorau are running an online session on **Monday 25 March, 12.00pm to 1.30pm**, to provide an update on the design work done so far. ACC welcomes a wide range of viewpoints as this will enrich the design. The session will also include an update on the establishment of the Waharoa Design Working Group, who are contributing to the design.

Online session: Monday 25 March, 12.00pm – 1.30pm

Email waharoa.design@whakarongorau.nz to attend.

You can also contact Whakarongorau at any time at waharoa.design@whakarongorau.nz to share your views and ideas on the design.

New option available for ACC mental injury clients in Wellington

ACC has partnered with the Wellington Depression Recovery Trust to pilot Whakamātūtū – a new option for ACC clients in the Wellington region who have a covered mental injury and are presenting with moderate complexity.

Whakamātūtū is a 4 to 6-week day programme for people with moderate mental injury diagnoses offered by the Wellington Depression Recovery Trust. This service provides comprehensive, holistic support, embedded with Te Whare Tapa Whā principles.

Whakamātūtū incorporates:

- individual and group therapy
- social and physical rehabilitation
- strategies to integrate back into everyday life, post-programme.

Clients must be able to attend the day programme for four days per week, Monday, Tuesday, Thursday, and Friday 9:30am-3.00pm, for 4 to 6 weeks.

Currently this pilot programme is only open to clients in the greater Wellington region who meet the eligibility criteria and are managed by our Partnered and Supported teams in Wellington.

To participate in the programme, clients must be referred by their ACC Recovery Team Member. If you have any questions or would like to initiate a referral, please contact your patient's ACC Recovery Team Member.

[Find out more about Whakamātūtū](#)

Te Pūkotahitanga - Upholding Iwi Hapū Whānau Mana Critical to Restoration

Travelling down to Te Wai Pounamu at the end of 2023 for the last regional wānanga of the year for [Te Pūkotahitanga](#) offered rich insights and learnings in restoring power from the mahi being done there.

“It was a privilege and pleasure being with various ope of Iwi, hapū, whānau, and Māori service providers in their rohe of Kaikōura,” said Dr Maria Baker, Chair of Te Pūkotahitanga.

“We saw such huge commitment and dedication to mahi Rangatira, mahi tupuna and mahi Atua – we will voice this to make it visible and continue to advocate it's phenomenal impact on our people.”

The wānanga involved kōrero with Te Rūnanga o Kaikōura Toiora and the Māori service providers of the rohe such as Te Tai o Marokura Health & Social Service, Te Whare Hauora

(Ōtautahi), Te Puna Oranga (Ōtautahi), He Waka Tapu (Ōtautahi), and Te Ahi Wairua o Kaikōura.

It revealed lessons in personal growth and healing through storytelling, the power of self-belief and self-worth, cultural identity and practices, and innovative solutions for social services.



Chair of Te Pukotahitanga, Dr Maria Baker addressing the wānanga

Matua Maurice Manawatu of Ngāi Tahu walked Te Pūkotahitanga through the local history that is highly valued within the hapū. He is actively growing the capacity of whānau through his whakapapa outreach.

“We’ve seen through the taonga that he provides some transformations that’ve occurred with whānau to know who they are, how they connect and where they belong,” said Lorraine Hawke Chair of the Board at Te Ahi Wairua o Kaikōura Charitable Trust and a member of Te Pūkotahitanga.

She believes traditional pūrākau provides whānau with a unique roadmap to guide and assist as they navigate through our day-to-day choices.

To read the full story, access the PDF on our website [here](#).



Upcoming Survey – Understanding our System

ACC and Te Puna Aonui are commissioning a survey to better understand Aotearoa New Zealand's family violence and sexual violence workforces and primary prevention system.

Survey Purpose: The goal of this short survey is to gather information related to the moemoeā (vision) of Te Aorerekura — The National Strategy aimed at eliminating family and sexual violence in Aotearoa. The survey is about getting a better understanding of who is working within the sector, how the system is tracking towards the moemoeā, and how we can collectively strengthen the workforce in the future. Survey responses will be analysed to inform reporting on Te Aorerekura and additional reports for decision-makers within ACC and Te Puna Aonui. The results will be published online.

Who Should Participate: All individuals engaged in preventing, responding to, and healing from family violence and sexual violence. This includes people who may not explicitly view their roles as violence prevention, but they contribute to community wellbeing and equity.

Survey Content: The survey covers demographic questions and asks about factors influencing respondents' mahi, their training, and perceptions and understanding of the system. It will only take 15 to 30 minutes to complete and will be sent out in April 2024.

Why should I participate? This is an opportunity for you to be counted, share your views on the system, and use your voice to shape decision-making in the future. Through understanding the diversity of those working in the system and how they are supported to work responsively, safely, and effectively, we can measure our progress in strengthening these workforces. This accountability ensures that our efforts align with our moemoeā, directing resources where they are most needed.

Te Aorerekura: This is the 25-year strategy designed to eliminate family violence and sexual violence in Aotearoa New Zealand. More information here: [Te-Aorerekura-National-Strategy-final.pdf \(tepunaaonui.govt.nz\)](#)

Voluntary and Confidential: Participation in this survey is entirely voluntary and you are not obligated to answer any questions if you choose not to. Rest assured that your responses will remain confidential and no attribution will be made to individual participants.

The survey responses will be securely stored by Verian (formerly Colmar Brunton/Kantar), Te Puna Aonui, and ACC.

Pacific Practitioners' Fono - National Pacific Forum Report

Pacific practitioners working in the areas of family violence and sexual violence across the country have taken the opportunity to mobilise under the banner of Te Aorerekura - both nationally and regionally - to discuss how to have input into the implementation of the Strategy.



Te Puna Aonui

Responding, healing, strengthening

Building on from the inaugural Pacific Practitioners' National Fono in July 2023, regional fono across the motu have started to take place with a particular on focus improving frontline practice, strengthening workforce development, and supporting practitioner wellbeing.

The first was in Wellington, followed by Te Tai Tokerau. On 29 February, South Island practitioners will meet in Invercargill - and then in Hamilton on 22 March for the Bay of Plenty, Waikato, and Taranaki regions. Tamaki Makaurau, Hawkes Bay and others are in the planning stages – more information to come.

The [National Pacific Practitioners Fono Report 2023](#) provides a backdrop for regional conversations.

If you'd like to hear more about the Practitioners Forum and/or participate in upcoming regional fono, monthly online zooms and subscribe to the newsletter, reach out to the Project Coordinator on pasifikalead@toah-nnest.org.nz, or liz.tanielu@tepunaaonui.govt.nz.

About Te Puna Aonui

[Te Puna Aonui](#) brings government agencies together to align whole-of-government strategy, policy, and investment to eliminate family violence and sexual violence.

Te Puna Aonui includes:

- [Ara Poutama Department of Corrections](#)
- [Te Tāhuhu o te Mātauranga Ministry of Education](#)
- [Manatū Hauora Ministry of Health](#)
- [Te Tāhū or te Ture Ministry of Justice](#)
- [Te Manatū Whakahiato Ora Ministry of Social Development](#)
- [Ngā Pirihimana o Aotearoa New Zealand Police](#)
- [Oranga Tamariki Ministry for Children](#)
- [Te Puni Kokiri Ministry of Māori Development](#)
- [Te Kaporeihana Āwhina Hunga Whare ACC](#)

[Te Tari O Te Pirimia Me Te Komiti Matau](#) (Department of Prime Minister and Cabinet), [Manatū Wāhine](#) (Ministry for Women), [Te Manatū mō Ngā Iwi o Te Moana-nui-a-Kiwa](#) (Ministry of Pacific Peoples) and [Te Tari Mātāwaka](#) (the Ministry for Ethnic Communities) are associate agencies of Te Puna Aonui.

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