



**Te Puna Aonui**  
Responding, healing, strengthening

## Te Puna Aonui Pānui

17 December 2024

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### Introduction from Hon Karen Chhour, Minister for the Prevention of Family and Sexual Violence



Kia ora koutou,

Welcome to the December Pānui from Te Puna Aonui, providing you with some highlights across the family violence and sexual violence work of government, providers, and the community.

**This week marks a significant milestone for Te Aorerekura – the National Strategy to Eliminate Family Violence and Sexual Violence, with the launch of the [second Action Plan](#). It sets out the focus areas for government over the next five years of delivery, focused on the areas we can make the biggest impact during that time.**

My sincere thanks to everyone involved with putting the plan together – fellow Ministers, Chief Executives, leaders within agencies that will be responsible for individual work programmes and outcomes, those who engaged with Te Puna Aonui, those who gathered the data and evidence, and all who are working to spread the word and embed the next steps. This was a significant process, and I am proud of the result – an Action Plan that will enable us to do more of what works to break the cycle of violence.

And to all of you, for following us on this journey and staying up to date with this work as it progresses, thank you for your continued interest and engagement with us. We all have a part to play in addressing family violence and sexual violence.

The second Action Plan sets out **seven focus areas** for **government action**:

- 1. Investing and Commissioning well**  
Adopting a social investment approach to make evidence-informed decisions about when, where, and how to invest to deliver change and improve lives.
- 2. Keeping people safe**  
Strengthening the ways agencies work together with communities, focusing on improving risk management for those at greatest risk of serious injury and death, and prioritising children and young people.
- 3. Stopping violence**  
Bringing a stronger focus on to the people who use violence so we can stop the behaviours that cause harm and keep victims/survivors safe. We will measure success with clear actions, milestones, performance indicators and outcomes.
- 4. Protecting Children and Young People**  
Prevention and effective early intervention to safeguard children and young people.
- 5. Strengthening our workforce**

Trained, skilled, and sustainable family violence and sexual violence workforces that can safely recognise, refer, and respond to violence.

6. **Taking action on sexual violence**

Stopping sexual violence from happening; helping those who have been affected; and creating a safe environment for everyone.

7. **Preventing violence before it starts.**

Increasing understanding about family violence and sexual violence to promote positive behaviour, change social norms, and empower people to recognise and prevent harm. Creating safer communities to lower the risk of violence by strengthening protective factors.

To drive rapid progress, **three of these areas** will be the focus of immediate cross-Government activity in **the first two years**:

1. **Investing and commissioning well**, which ensures available funding is going to the right place and is making a difference.
2. **Keeping people safe by strengthening multi-agency responses** to family violence and ensuring people at high risk of death and serious injury receive the right help to be safe.
3. **Stopping people using violence**, which will keep victims safe by providing the right support services and ensuring perpetrators are held to account for their behaviour.

Agencies will also continue to deliver services and programmes in support of the remaining four focus areas. One lesson from the first Action Plan was the importance of learning as we go. At the end of the 2-year period, we'll assess progress and refresh our focus for the final 3 years of the Plan.

This work will directly contribute to the Government's targets, particularly the law-and-order targets (15% reduction in the total number of children and young people with serious and persistent offending behaviour, and 20,000 fewer people who are victims of an assault, robbery, assault, or sexual assault). This is based on initial modelling, which has shown how an effective multi-agency response can reduce revictimisation, supporting achievement of the target to reduce serious offending.

I also want to acknowledge the recent publication of the first [Outcomes and Measurement Framework Baseline Report](#), which provides a baseline on the system so Te Puna Aonui can measure future progress. There will be annual monitoring reports for the five-year duration of the second Action Plan. This reporting, combined with other data and insights will provide Te Puna Aonui with the evidence required to make informed decisions on the work to deliver Te Aorerekura and make the changes needed to prevent violence, respond to it, and enable healing.



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*Minister Chhour with Eleanor Butterworth, and other Te Puna Aonui Business Unit members.*

I recently visited Te Puna Aonui Business Unit – above is a photo of me with Manager for Enabling Communities, Eleanor Butterworth, as she spoke about the multi-agency response work that we will be focusing on over the next few years. As I said in my speech at the launch of the Action Plan, *‘by strengthening multi-agency responses, we expect to see people getting safer, sooner when they experience family violence, which means less victimisation in the longer term.’*

Wishing all the best to the kaimahi/ workers across the system, who are working to improve the safety and wellbeing of people impacted by violence – enjoy the upcoming holidays, however you and your whānau celebrate them – and I will see you again in 2025!

Ngā mihi nui,

Hon Karen Chhour

Minister for the Prevention of Family and Sexual Violence



## Launching the Second Te Aorerekura Action Plan



*Second Action Plan Launch Event – Dr. Kim McGregor, Minister Chhour, Minister Upston, Minister Mitchell, Andrew Kibblewhite and Emma Powell.*

On Sunday, the [second Te Aorerekura Action Plan](#) was officially launched with a range of Ministers, Chief Executives, and other leaders within the family violence and sexual violence sector in attendance.

The first Action Plan was focused on actions undertaken by individual agencies to support critical foundations for the Government’s delivery of the National Strategy. This Plan builds on that progress and targets our collective energies towards what will make the **greatest impact**.

As the Minister outlined in her introduction, the seven areas of focus over the next five years include:

1. Investing and Commissioning well,
2. Keeping people safe,
3. Stopping violence,
4. Protecting Children and Young People,
5. Strengthening our workforce,
6. Taking action on sexual violence, and
7. Preventing violence before it starts.

Overall, delivering this Plan will achieve the following outcomes:

- ensuring more people, whānau, and families can access effective tailored services and supports,
- more people who use, or have used violence, are held accountable, and
- less family violence and sexual violence reoffending.



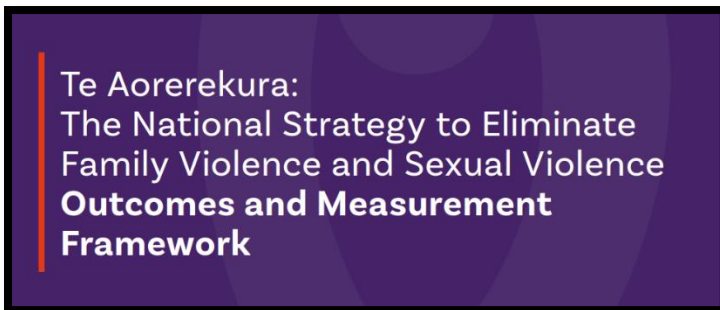
Success will be measured through different performance reporting on the Plan, including:

- Quarterly reporting on milestones
- Quarterly reporting on performance indicators
- Annual reporting on outcomes

More information on Te Puna Aonui website: [The Second Te Aorerekura Action Plan | Te Puna Aonui](#)

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## Outcomes and Measurement Framework Baseline Report



Te Puna Aonui Business Unit has just published the baseline report on Te Aorerekura Outcomes and Measurement Framework (OMF) on our website.

The OMF defines national outcomes and the indicators that will be used to measure progress to implement the shifts in Te Aorerekura – the National Strategy to Eliminate Family Violence and Sexual Violence. Shared outcomes will support collective impact. Better measurement and reporting will help us learn what is working to achieve the system shifts set out in the National Strategy.

The baseline report, summary, and accessible version of the summary are available here: [Tracking the progress of Te Aorerekura | Te Puna Aonui](#)

The [Outcomes and Measurement Framework Baseline Report](#) provides a baseline which Te Puna Aonui can use to assess future progress toward Te Aorerekura, including the impact of the second Te Aorerekura Action Plan. The report also includes a summary of how family violence and sexual violence victimisation prevalence has changed over time.

For the duration of the five-year Action Plan, Te Puna Aonui will report annually, drawing on surveys and data to support evidence-based decisions and guide how we work to prevent violence, respond to it, and enable healing.



## Close-Out of First Action Plan - Report

[The Closing Report for the first Te Aorerekura Action Plan](#) sets out some key achievements in the first years of the National Strategy, including training for the court-related workforce, increased prevention initiatives, a comprehensive report on the gaps in the system, a whole-of-government approach to investment, and the design of local kaupapa Māori sexual violence healing services.

It also highlights some key reflections from delivering the first Action Plan, including some areas which we could build on in the future, such as integrated local and regional responses to family violence and the need for a focus on people who use violence.

“The report on the first Action Plan demonstrates progress in the first two years to establish the foundations for delivery of the 25-year National Strategy - and highlights key ways of working to deliver and implement Te Aorerekura”, says Te Puna Aonui Chief Executive Emma Powell,

“It’s essential that Government agencies continue learning and adapting their approach to ensure progress towards the outcomes the National Strategy is seeking. These reports are useful contributions to our understanding of what’s needed and will drive delivery in the next few years. We know the specialist sectors and communities who work closely with us will welcome the transparency these reports provide”.

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## Current State of Multi-Agency Responses

Responding to family violence and sexual violence requires action across government and across communities. It involves work from both generalist and specialist services that span the social, justice, education, health, and economic sectors.

One of the ways family violence is responded to is through multi-agency crisis models that involve regular meetings of specialist and generalist services across government and non-government organisations to respond to family violence incidents that come to the attention of the NZ Police.

The Minister for the Prevention of Family and Sexual Violence, Te Puna Aonui, and community organisations wanted to better understand the current state of each local crisis family violence response to inform a longer-term work programme to strengthen existing processes and structures to deliver safer, more effective responses.

In 2024, some Te Puna Aonui agencies (NZ Police, Oranga Tamariki, Ministry of Social Development, and the Business Unit) completed a report on the [current state of multi-agency responses to family violence](#).



This report summarises key insights on the current state of multi-agency responses to family violence, who respond to 111 calls to Police. The information was collected in early 2024 and reflects the structures and processes at that time.

[Link to Report PDF](#)

This dashboard summarises the data collected across all multi-agency responses. This includes information on the number of cases at each site, the types of roles supporting each site, and the types and frequency of meetings.

[Link to Dashboard PowerBI](#)

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## What Works: Responses to People Who Have Used Sexual Violence

Te Puna Aonui Business Unit is developing its function as an ‘insights hub’, by providing up to date and accessible summaries to enhance the collective understanding of family violence and sexual violence, and how we can work towards Te Aorerekura in an evidence-based way.

The first evidence summary “[What Works: Responses to People who have used Sexual Violence](#)” is now published on our website.

This evidence summary was developed to inform investment and development of services to respond to people who have used sexual violence, to stop further harm. It provides high level insight into the characteristics of interventions which have the most success with adults and youth who have used sexual violence.

The interventions discussed span socio-ecological levels, from treatment with individuals, to the relationships, community support, and society-level interventions which reduce sexual violence.

It summarises a vast amount of international and local evidence which shows that specialised treatment tends to reduce sexual violence compared to no treatment. However, it points out that the effectiveness is variable across programme characteristics and evaluation methodologies, and further research is required to strengthen the evidence-base.

It also highlights the importance of social and professional support and accountability, and the role of communities in reducing sexual violence. It concludes that evidence-based interventions should be supported across socio-ecological levels, as no intervention alone is sufficient to eliminate sexual violence and the harms it causes in Aotearoa New Zealand.

The key characteristics of effective treatment for people who have used sexual violence include:





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- being proportionate to risk,
- targeting key risk factors for sexual violence, and
- being responsive to the holistic needs of participants (e.g., age, cognitive ability, culture, motivation).

In addition to treatment, desistance is more likely when people who have used sexual violence have social and practical support, opportunities and connections in their communities, and evidence-based risk monitoring and management from well trained and supported professionals.

Despite what we know, more high-quality research is needed to understand what works for different groups in Aotearoa New Zealand. This should include the evaluation of Kaupapa Māori and strength-based approaches, and looking at a range of outcomes, using mixed methodologies.

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## Evidence to Practice Sessions

This year, Te Puna Aonui held multiple **Evidence to Practice Sessions** to help bridge the gap between research and practical application in the FVSV sector.

Each session featured a 15-minute presentation on the latest research, followed by a 30-minute discussion on practical implications, facilitated by a Te Puna Aonui Practice Lead.

These sessions provide insights and foster meaningful discussions on critical issues.

Highlights from this year's sessions include:

- **Data Relating to Stalking:** An in-depth review of Family Violence Death Review data,
- **Calling Men into a Journey of Change:** A discussion on engaging men in change journeys to address harmful behaviours, and
- **Responding to Family Violence in Primary Care:** Strategies for primary care providers to effectively respond to family violence.

As we look forward to the upcoming year, we encourage you to keep an eye out for new sessions that will continue to provide cutting-edge insights and practical strategies.

Stay updated by visiting our [website](#), [LinkedIn](#) and subscribing to our [YouTube channel](#) for the latest videos and session recordings.



## Kā Au Kahuraki – NZ Evidence-Based Problem-Oriented Policing Awards



The Canterbury Police and the Canterbury Ministry of Education Kā Au Kahuraki team presented together at the New Zealand Evidence-Based Problem-Oriented Policing Awards in November and took home the category award for excellence in reducing harm from crime and the overall supreme award.

Their presentation focused on the collective impact of the Joint Venture creating safe homes and communities. The team will now take their entry to the world stage, submitting an entry into the International Herman Goldstein Awards Problem Oriented Policing awards.

As an early year's violence prevention site **Kā Au Kahuraki** is a joint venture initiative between the Ministry, NZ Police, DIA, and Mana Whenua in Canterbury, with a focus on building protective factors for 0–5-year-olds.

The programme takes a strengths and evidence-based, primary prevention approach to the complex challenges in *Ōtautahi ki te Rāwhiti*, East Christchurch.

Giving effect to the protective factors in Te Aorerekura, Kā Au Kahuraki works with 46 early learning services with approximately 2,000 *tamariki* children attending to provide support in the 1<sup>st</sup> 2,000 days.

The programme's three kaupapa - the Mana Whenua, Kaitiaki and Tamai Safe Homes and communities' initiatives - aim to create systemic, inter-generational change at a community level through an eco-system approach. Our projects such as, growing capable guardians to prevent harm and crime in homes and community, kaiako attending workshops to learn about creating environments that nurture language, culture, and identity enable tamariki to be safe, know who they are and where they belong, have equitable access to support and

resources, and the best start in education and life.

Kā Au Kahuraki is identified as an example of *Agencies Taking Action* in the second action plan for Te Aorerekura. It contributes to the government targets related to reducing crime, the three outcomes of the refreshed child and youth strategy. It supports quality, accessibility, participation, and choice in the early childhood education system by connecting whānau to the support they need, for example kai, clothing, and integrated services to enable their tamariki to be present and actively engaged in their education.

The award is a testament to what we can achieve when we identify mutual mahi and work together for the safety and wellbeing of our communities. Our collaboration with partner agencies and mana whenua demonstrates the power of strong, united efforts, where the whole is certainly stronger than the parts.

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## Updates from ACC

### **Sexual violence prevention webinars prove popular**

ACC's new webinar series, 'Learning over Lunch – Primary Prevention in Action', highlight sexual violence prevention in action to help grow and improve prevention practice. Last month, Imogen Stone and the team from Dear Em shared their Embassadors programme – a year-long leadership programme for young people aged 16 to 24. From community mobilisation to advocating for consent law reform, the Embassadors work together towards inspiring and educating people to create a Te-Tiriti based, consent-promoting and just society, and to advocate for a society where all people have equal access to opportunities and resources while being safe, nourished, empowered, and supported.

#### [Watch the webinar](#)

And, if you missed October's webinar with Tallulah Cardno (Ngāi Tahu), Wellington City Council's sexual violence prevention advisor, you can [watch it here](#). Tallulah shared the benefits, opportunities, and challenges of having a dedicated sexual violence prevention role within the Council.

### **ACC's new Sensitive Claims Service now live**

After more than three years of engagement with providers, suppliers, sector groups, agencies and professional bodies, ACC has launched its new Sensitive Claims Service contract.

Through the Sensitive Claims Service, ACC provides fully funded support, treatment and assessment services for survivors of sexual abuse or assault. The new contract replaces the

Integrated Services for Sensitive Claims (ISSC).

To develop the new Sensitive Claims Service, ACC hosted over 200 in-person and online engagements with our stakeholders. They also used surveys to gather feedback from survivors, suppliers and providers, internal data from the past eight years, and insights from a range of internal ACC stakeholders.

Through the engagement, ACC collected over 360 recommendations and worked with its external working group, the Sexual Violence Customer Advisory Panel (SVCAP) and other stakeholders to identify which recommendations should be considered for the new contract.

The new service includes changes that aim to improve access, outcomes and create a better experience for kiritaki (clients). Key changes include:

- A streamlined the assessment process to make it easier for kiritaki to access support and treatment. There will now be two assessment pathways based on need so people can access a broader range of support quicker.
- Moving away from a one-size-fits-all approach towards a more holistic model that allows kiritaki to work with their provider to create a recovery plan that will better meet their individual needs. Support can include talk therapy, as well as rehabilitation services, and can be used in conjunction with group-based therapy and other services.
- Increasing the support kiritaki can access after they've completed their recovery goals so they can maintain their progress for years to come.
- They've identified more effective tools to measure kiritaki progress and outcomes.

How to access support hasn't changed. Kiritaki can visit [www.findsupport.co.nz](http://www.findsupport.co.nz) to find a therapy provider or contact ACC for help finding one.

More information available on ACC's website: [www.acc.co.nz/sensitive-claims](http://www.acc.co.nz/sensitive-claims)

### **New community-led prevention partners**

ACC recently hosted the new Hikitia! For our Future community-led prevention partners for their first whakawhanaungatanga and wānanga. This was a key milestone for this work, which is grounded in relational commissioning, partnership, and community-led primary prevention.

Hikitia! For our Future partners will work with their community and local leaders to create the changes needed to support wellbeing, protect against violence and prevent harm. Their focus is on the factors or drivers that allow harm to happen in our communities. A key part of the initiative is its workforce or 'network approach'. The new partners will share knowledge and practices, build on each other's work, and influence the 'system' at both the local and national level.

The Hikitia! For our Future partners are:

- Te Rūnanga o Whaingaroa (Te Tai Tokerau)
- Tautoko Mai Sexual Harm Support Services (Te Arawa)
- Tauawhi Charitable Trust, (Te Tairāwhiti)
- RISE Living Safe (Te Tau Ihu)
- Te Hou Ora Whānau (Otago)
- Le Va (Tāmaki Makaurau).

The first wānanga in Otautahi Christchurch was an opportunity for the partners to meet as a group for the first time to build relationships and their identity as a network. Being kanohi ki te kanohi proved an incredibly valuable way to start the journey.

### **What is the Hikitia! For our Future initiative?**

ACC's Hikitia! For our Future community-led prevention initiative will create a network of organisations across 16 rohe (regions) across Aotearoa New Zealand. Their work will address the underlying causes or drivers of sexual violence through a systems change approach to prevention.

The Hikitia! For our Future partners will create teams of people to lead prevention across settings and sectors, and work with community and local leaders to create sustainable change.

Each rohe is different so ACC's Injury Prevention team will work with each lead provider organisation to develop their regional roadmap and ideas for implementation.

Phase one contracts were awarded for 36 months to end July 2027.

[More about ACC's sexual violence prevention mahi](#)

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### **Opportunity to share your views on the future of Courts and Justice Services**

The Ministry of Justice is consulting on its Long-Term Insights Briefing from 12 December to 31 January 2025. If you would like to share your ideas about the issues affecting New Zealanders, you can make a submission.

[Long-Term Insights Briefing: The Future of Courts and Justice Services - Ministry of Justice - Citizen Space](#)





## Family Violence Entry to Expert Capability Framework in Action

In 2023, the Police National Family Harm Prevention team began a journey with Te Puna Aonui National Trainers to map their training into the Te Aorerekura, E2E capability framework.

Utilising the Te Aorerekura principles of kotahitanga, kaitiakitanga, mahi tahi, ora and koi moi which underpin the framework the teams worked collaboratively to map police family violence training. Police and TPA trainers had several meetings to go through the framework capabilities and the Police training resources.



*Te Puna Aonui National Trainers attending the Police Family Harm Coordinators Course delivered to the Police Southern District.*

Police and Te Puna Aonui trainers mapped the Royal New Zealand Police College (RNZPC) initial training course to 'Entry Level'. The first government agency to achieve this. The initial training course is a 20-week course at RNZPC in Porirua for all new Police Officers. The course includes two weeks dedicated to family harm training and includes the Family Violence Act, key concepts, roles, terminology, dynamics, risk, protection orders, police safety orders, related offences, disclosure scheme, understanding diversity, our communities and lots more.

Police and Te Puna Aonui trainers also mapped the Police 'Remember your Why' programme which includes a family harm coordinators course and district train the trainer's course to deliver a frontline refresher course.

The Police Remember Your Why programme has been a huge success:

- Delivered to the 12 Police Districts across Aotearoa New Zealand and 295 attendees



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- 224 Constabulary and Police Employees and 71 people from partner agencies: Ara Poutama, Oranga Tamariki, Ministry of Social Development, Women's Refuge, Victim Support, Kahui tū kaha, Shine, Kainga Ora, Manukau Urban Māori Authority, Te Whare, Whakatū Marae and Ata Whainui
- 100% positive feedback: meet expectations, recommend to others including:

*"Valuable beyond measure",*

*"There is huge power in the narrative. It lit the flame again. Things that stood out for me: Everyone's life is like a book – you don't know what chapter you have walked into."*

*"The first-hand experiences of victims and perpetrators was a great way to remind everyone of the importance of our interactions with people experiencing family harm,"*

*"Seeing and hearing the story and life from another perspective is amazing. Jude shares such private details, challenges and heartache it's inspiring, even through challenges there is a light at the end of the tunnel, and you should never give up on people due to the circumstances as you have never walked in their shoes".*



*Police National Family Harm training team, Vanessa Penrose, Melissa Turnbull, Jeremy Eparaima Jude Simpson, Dean Clarkson and Ngahiraka Latimer.*

Police National Manager Family Harm Prevention Inspector Natasha Allan says the review and delivery of the new training package was a great achievement, "I am extremely proud of the significant collaboration and mahi that Police alongside Te Puna Aonui has undertaken to deliver this training over the past 12 months. Receiving such amazing feedback has validated all the hard work undertaken".

On behalf of the Police National Family Harm Team, we would like to thank Te Puna Aonui for your support, the Police National Family Harm team are looking forward to working with you, government agencies, iwi and NGO's to develop future training aligned to Te



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Aorerekura and to contribute to the elimination of family violence and sexual violence in Aotearoa, New Zealand.

*Ki te wātea te hinengaro, me te kaha rere o te wairua, ka tāea ngā mea katoa.  
When the mind is free and the spirit is willing, anything is possible.*

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## Holiday Safety Messaging

The festive season and summer holidays can be an incredibly hard time for people who may be at risk of family violence and sexual violence.

The Ministry of Social Development has online help available for people impacted by violence — we want people to reach out for help if they're worried.

Online help is available over the holiday period.

MSD's online and telephone services provide one-stop entry points into government-funded family and sexual violence services.

### Family Violence Online Help

Call for family violence support anytime on 0800 456 450. If you have internet access you can get advice, support and a service finder here: [www.areyouok.org.nz](http://www.areyouok.org.nz).

If you feel at risk of using violence and are worried your behaviour is hurting or scaring others, there's help to make a change.

Call 0800 456 450 and, if you have internet access, you can get advice, support and a service finder here: [www.inyourhands.org.nz](http://www.inyourhands.org.nz)

### Sexual Violence Online Help

If you have experienced sexual harm, contact Safe to Talk on 0800 044 334 (or text 4334). If you have internet access, visit the website to webchat or email: [www.safetotalk.nz](http://www.safetotalk.nz)

### Elder Abuse Service

If you have concerns about how an older person is being treated, please call the Elder Abuse Response Service on 0800 32 668 65 (or text 5032). You can also email: [support@elderabuse.nz](mailto:support@elderabuse.nz).



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## About Te Puna Aonui

[Te Puna Aonui](#) brings government agencies together to align whole-of-government strategy, policy, and investment to eliminate family violence and sexual violence. The Board is supported by a small Business Unit that coordinates the collective actions of government agencies.

Te Puna Aonui includes:

- [Ara Poutama Department of Corrections](#)
- [Te Tāhuhu o te Mātauranga Ministry of Education](#)
- [Manatū Hauora Ministry of Health](#)
- [Te Tāhū or te Ture Ministry of Justice](#)
- [Te Manatū Whakahiato Ora Ministry of Social Development](#)
- [Ngā Pirihimana o Aotearoa New Zealand Police](#)
- [Oranga Tamariki Ministry for Children](#)
- [Te Puni Kokiri Ministry of Māori Development](#)
- [Te Kaporeihana Āwhina Hunga Whare ACC](#)

[Te Tari O Te Pirimia Me Te Komiti Matau](#) (Department of Prime Minister and Cabinet), [Manatū Wāhine](#) (Ministry for Women), [Te Manatū mō Ngā Iwi o Te Moana-nui-a-Kiwa](#) (Ministry of Pacific Peoples) and [Te Tari Mātāwaka](#) (the Ministry for Ethnic Communities) are associate agencies of Te Puna Aonui.

Visit our website [tepunaaonui.govt.nz](http://tepunaaonui.govt.nz) or contact us: [contact@tepunaaonui.govt.nz](mailto:contact@tepunaaonui.govt.nz).

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